

**Working together to create a borough of opportunity
Predictive Equality Impact Assessment (PEIA) (V.4)
FOR ALL COUNCIL DECISIONS ONLY**



Title of report or proposal:

Centralisation and Improvements to CCTV on H&F Homes Estates

Describe in full the aims, objectives and purpose of the proposal, including desired outcomes:

Aims

- H&F Homes Estates CCTV assets management to be transferred back into the Council.
- To complete CCTV improvements on selected ranked estates, according to an analysis of crime, deprivation, anti-social behaviour, and residents' perception of anti-social behaviour.
- The remaining estates in the programme will be given CCTV improvements over the next 2-7 years according to priority and available funding.

Objectives

- Provision to return all images to the Hammersmith Town Hall central control room.
- Improved monitoring of estate CCTV systems through centralisation of H&F Homes CCTV systems (The control room has direct links with the Metropolitan Police Service control rooms; MPS Airwave radio communications system and the Council's Estate Wardens service. This allows immediate response to CCTV footage as well as rapid deployment of police and/or Wardens to the scene of an incident).

Purpose of proposal

- The report sets out the legal and financial issues surrounding the transfer of the management and monitoring of CCTV in H&F Homes Estates back to the Council and suggests a programme approach for phasing in improvements to CCTV systems on estates. CCTV on the Council's housing estates **does not** meet the high standards set by LBHF for the areas covered by the central CCTV control centre. The proposed transfer of CCTV on H&F Homes' estates will start to address this disparity, and provide a higher quality service to their residents.

Outcomes

- Support the Council's external priorities – residents first, cracking down on crime, cleaner, greener borough; delivering value for money.
- Continued improvement of resident satisfaction.
- Reduction of actual crime, anti-social behaviour and the perception of crime on specific estates.

Department:

Resident Services Department

Officer Responsible: *(to be completed by the report author)*

Adrian Price, 0208 753 2260

(Signature, Print Name, Contact Number and Email Address)

Form and report MUST be checked and countersigned by the Principal Policy Officer (Organisational Development)

Principal Policy Officer: *(to be completed by the Corporate Principal Officer)*

Signed off by Jane Hill on **xx/xx/xx** . Email PEIA@lbhf.gov.uk Tel 020 8753 3533

PLEASE ANSWER THE FOLLOWING QUESTIONS:

1. Who are the main people that this decision will affect?

Residents of H&F Homes Estates

2. Identify the risks that could prevent the planned outcomes

A risk to the completion of phase 1 of the improvement programme is possible unforeseen delays to on-site improvement works. Robust project management is in place and a procurement route will be selected which will deliver the most speedy and effective procurement of contractors to begin works.

Vandalism is a further risk once equipment is installed; however installations will be carefully designed and robustly constructed to minimise this risk. CCTV is still however believed to be an effective deterrent to crime and ASB, and an effective tool for pursuing investigations and securing charges.

3. Could the proposal have a positive impact on **a) race b) disability c) gender d) sexual orientation e) age f) belief system groups?** (Please provide evidence e.g. user feedback, complaints, monitoring?)

a) b) c) d) e) f)

Upgrading existing and introduction of new CCTV installations will ensure high quality provision of the CCTV service and provide re-assurance for residents of their safety. It will be particularly useful for the detection, investigation and enforcement against crime and anti-social behaviour, benefiting all residents. Providing a 24 / 7 monitoring service by using the LBHF Control Room will increase the effectiveness of the system. Residents from all equality groups are likely to benefit from the improvement programme. It is clear from a recent petition raised by residents on Clem Attlee Estate requesting CCTV that residents perceive that CCTV will improve their safety and quality of life.

4. Could the proposal have a differential negative impact on **a) race b) disability c) gender d) sexual orientation e) age f) belief system groups?** (Please provide evidence e.g. user feedback, complaints, monitoring,?)

a) b) c) d) e) f)

There is a one-off financial impact of an average of £250 recharge to leaseholders. Consideration is being given as to whether, or how much, leaseholders should be charged for the improvement or installation of CCTV systems. An estate by estate approach will consider whether it is proper to charge leaseholders in relation to either improvement or installation, whether any such government grants or Section 106 payment might be available to cover overall costs and the extent to which the CCTV system assists with the management of an estate balanced against being a facility used for crime prevention.

The estates prioritised in the first phase house a representative cross-section of H&F Homes residents and the improvement programme is not likely to have a differential negative impact on any of the equality groups.

Use of CCTV and of images viewed and recorded thereby, fall within strict confidentiality and disclosure protocols. These images may only be shared with the police within the terms of an agreement. The council also maintains and operates the CCTV network under strict codes of practice and the system is registered with the Data Commissioner.

5. Could the proposal have any differential impact (either positive, negative or neutral) on the health outcomes of the local population? Please provide details.

The enhanced safety perceived by local residents is likely to reduce stress levels and have a positive impact on health outcomes. It is also likely to have a reducing effect on drink and alcohol abuse, albeit this may be displaced elsewhere. Also, likely reductions in violent street crime (e.g. assaults) may have a positive impact on the residents' health.

6. Can any differential negative impact of the decision be justified?

Whether it is proper to charge, officers will consider whether the system or its replacement is needed or reasonably desirable in housing terms, in which case it is likely to lead to a charge in any case where the lease permits

7. If you have undertaken any internal/ external research or consultation(s) please list these below:

Internal research and consultation has taken place up to the present time. The list of priority estates has been drawn up by the council along with H&F Homes and the Police. The analysis of crime, perception of crime and ASB on these estates was carried out with data from all three sources. A project team which represents the major stakeholders in the improvement programme has overseen the planning of the programme so far.

8. Do you need to undertake any further consultation? If so, what and with whom?

Consultation will be undertaken with stakeholders (Residents, Police Crime Prevention Design Adviser, Estate Wardens, Safer Neighbourhood Teams) of the H&F Homes Estates being prioritised for improvement in the first phase (and subsequent phases, when these come on line). This will seek views from residents on the most effective deployment of CCTV given the types and patterns of crime, perceptions of crime and ASB issues on the estates.

9. If any differential negative impact is predicted, what actions are you planning to implement which would help lessen any adverse impact? Please give details.

The impact on leaseholders in what are financially challenging circumstances, will (in deserving cases) be reduced by the Council's policies relating to service charge loans, deferment and (in hardship cases) actual waiver of charges. There may also be estates where the proportion of costs chargeable to the HRA is small and in those cases it may be reasonable not to pass on the charge to leaseholders.

PLEASE EMAIL COMPLETED FORM TO PEIA@lbhf.gov.uk

Contact: Equalities & Diversity Officer, 020 8753 3533
London Borough of Hammersmith & Fulham